

### **Technology Specialist**

*Colby-Sawyer College - New London, NH*

*2009 – 2012*

Provide technical support and manage/perform all maintenance and repair for 42 Smart Classrooms, including inventory and equipment warranties. Printer maintenance and repair. Train staff and faculty on Smart Classroom use and technology best practices both informally and via classes.

### **Computer Operator/Helpdesk Support Services Specialist**

*The Main Street America Group - Keene, NH*

*2005 – 2008*

Perform HP Laser jet printer maintenance and repair. Install, configure, and troubleshoot hardware devices and drivers. Image PC's, laptops, and thin clients, and deploy. Assist clients with daily set-up of videoconferences using Tandberg video conferencing equipment. Provide tier 1 help desk phone support.

### **Coordinator, Partners in Health**

*Monadnock Family Services - Keene, NH*

*2005*

Provide support to families with children with chronic health conditions. Lead monthly parent council meetings. Manage \$25K annual budget. Attend monthly statewide coordinator meetings. Attend IEP meetings at family request.

### **Foster Care Worker**

*State of NH - Division for Children, Youth, & Families - Keene, NH*

*2004 – 2005*

Recruit, train, and license foster parents. Home studies. Locate placements for children taken into the foster care system. Attend monthly statewide foster care worker meetings. Create and maintain computerized documentation regarding current and potential foster parents. Teach foster care licensing classes. Create a set of annual district-specific foster care initiatives with the help of a committee formed by community members, foster parents, and other state workers.

### **Case Manager**

*Monadnock Family Services - Keene, NH*

*2003 – 2004*

Direct community support for adults with mental illness. Med supervision. Daily, monthly, and quarterly documentation of client contact. Create yearly treatment and crisis plans with client guidance. Attend weekly treatment teams. Advocacy. Participate in M-F, 8-5 on-call rotation.

## Residential Counselor

*Families in Recovery--A Retreat Healthcare Resource - Brattleboro, VT*

2000 – 2002

Provide support to women struggling with alcohol and drug addiction and mental illness, as well as their children. Med supervision. Childcare. Nightly check-ins, urine screen collection and breathalyzer readings. Crisis intervention. Attend weekly treatment teams. Attend weekly DBT consultation team. Provide 1:1 DBT skills coaching. Lead therapeutic art activities.

## Community Support Worker

*Developmental Services of Sullivan County/Community Alliance of Human Services - Newport, NH*

1996 – 2000

Provide support to individuals with developmental disabilities. Med distribution. Assist with bathing, eating, dressing. Daily documentation. Annual treatment teams.

## Certifications:

- Reiki Practitioner - First Degree in the Usui System of Natural Healing - March 2014

## Courses:

- Families in Recovery--A Retreat Healthcare Resource - Dialectical Behavior Therapy Intensive Training
- Colby-Sawyer College Permaculture Design Certification - 2012
- Colby Sawyer College - Digital Storytelling for Diversity - 2012, Digital Storytelling for Diversity: Communicating with Multimedia Narrative: A two-day training-of-trainers workshop at Colby-Sawyer College

## Organizations

- Women in Business - MicoCredit NH, 2005

## Education

University of Oxford

Creative Writing Summer School, July 26 - August 15, 2015

Dartmouth College

Master of Arts in Liberal Studies, Concentration: Creative Writing

2014 - Current Student

Vermont College of The Union Institute & University  
BA in Liberal Studies, Concentrations in: Psychology and Creative Writing  
2000 – 2002

### Projects

NH Women's Caucus(Link)

September 2010 – November 2011

### Honors & Awards

*Colby-Sawyer College Gown Award, 2012--as member of NH Women's Caucus Steering Committee*

### Publications

*Essays*

*“String of Hearts”*

*Spring 2016*

*Hektoen International, A Journal of Medical Humanities*

*Poetry*

*“Last Night in Oxford”*

*“Gone”*

*Clamantis, The MALS Journal*

*Dartmouth College*

*Spring 2016*

*Oral History*

*Making the Invisible Visible: Women’s Stories of Living With Ankylosing Spondylitis*

*Dartmouth College Oral History Reader*

*Volume 14, Fall 2015*

<https://drive.google.com/file/d/0B-FQUAA0-4osa0ZfR1dBQVM3MkU/view?usp=sharing>