

Technology Specialist

Colby-Sawyer College - New London, NH

2009 – 2012

Provide technical support and manage/perform all maintenance and repair for 42 Smart Classrooms, including inventory and equipment warranties. Printer maintenance and repair. Train staff and faculty on Smart Classroom use and technology best practices both informally and via classes.

Computer Operator/Helpdesk Support Services Specialist

The Main Street America Group - Keene, NH

2005 – 2008

Perform HP Laser jet printer maintenance and repair. Install, configure, and troubleshoot hardware devices and drivers. Image PC's, laptops, and thin clients, and deploy. Assist clients with daily set-up of videoconferences using Tandberg video conferencing equipment. Provide tier 1 help desk phone support.

Coordinator, Partners in Health

Monadnock Family Services - Keene, NH

2005

Provide support to families with children with chronic health conditions. Lead monthly parent council meetings. Manage \$25K annual budget. Attend monthly statewide coordinator meetings. Attend IEP meetings at family request.

Foster Care Worker

State of NH - Division for Children, Youth, & Families - Keene, NH

2004 – 2005

Recruit, train, and license foster parents. Home studies. Locate placements for children taken into the foster care system. Attend monthly statewide foster care worker meetings. Create and maintain computerized documentation regarding current and potential foster parents. Teach foster care licensing classes. Create a set of annual district-specific foster care initiatives with the help of a committee formed by community members, foster parents, and other state workers.

Case Manager

Monadnock Family Services - Keene, NH

2003 – 2004

Direct community support for adults with mental illness. Med supervision. Daily, monthly, and quarterly documentation of client contact. Create yearly treatment and crisis plans with client guidance. Attend weekly treatment teams. Advocacy. Participate in M-F, 8-5 on-call rotation.

Residential Counselor

Families in Recovery--A Retreat Healthcare Resource - Brattleboro, VT

2000 – 2002

Provide support to women struggling with alcohol and drug addiction and mental illness, as well as their children. Med supervision. Childcare. Nightly check-ins, urine screen collection and breathalyzer readings. Crisis intervention. Attend weekly treatment teams. Attend weekly DBT consultation team. Provide 1:1 DBT skills coaching. Lead therapeutic art activities.

Community Support Worker

Developmental Services of Sullivan County/Community Alliance of Human Services - Newport, NH

1996 – 2000

Provide support to individuals with developmental disabilities. Med distribution. Assist with bathing, eating, dressing. Daily documentation. Annual treatment teams.

Certifications:

- Reiki Practitioner - First Degree in the Usui System of Natural Healing - March 2014

Courses:

- Families in Recovery--A Retreat Healthcare Resource - Dialectical Behavior Therapy Intensive Training
- Colby-Sawyer College Permaculture Design Certification - 2012
- Colby Sawyer College - Digital Storytelling for Diversity - 2012, Digital Storytelling for Diversity: Communicating with Multimedia Narrative: A two-day training-of-trainers workshop at Colby-Sawyer College

Organizations

- Women in Business - MicoCredit NH, 2005

Education

University of Oxford

Creative Writing Summer School, July 26 - August 15, 2015

Dartmouth College

Master of Arts in Liberal Studies, Concentration: Creative Writing

2014 - Current Student

Vermont College of The Union Institute & University
BA in Liberal Studies, Concentrations in: Psychology and Creative Writing
2000 – 2002

Projects

NH Women's Caucus(Link)

September 2010 – November 2011

Honors & Awards

Colby-Sawyer College Gown Award, 2012--as member of NH Women's Caucus Steering Committee

Publications

Essays

“String of Hearts”

Spring 2016

Hektoen International, A Journal of Medical Humanities

Poetry

“Last Night in Oxford”

“Gone”

Clamantis, The MALS Journal

Dartmouth College

Spring 2016

Oral History

Making the Invisible Visible: Women’s Stories of Living With Ankylosing Spondylitis

Dartmouth College Oral History Reader

Volume 14, Fall 2015

<https://drive.google.com/file/d/0B-FQUAA0-4osa0ZfR1dBQVM3MkU/view?usp=sharing>